

Business and Reference Information

Company Name:		Type of Application: <input type="checkbox"/> Individual <input type="checkbox"/> Partnership <input type="checkbox"/> Corporation		Date:
Street Address:			Business Telephone:	
City, State, Zip:			Business Fax:	
Mailing Address: <input type="checkbox"/> Same as above			E-mail Address:	
City, State, Zip: <input type="checkbox"/> Same as above			Web Page:	
Type of Business:	Length of Time in Business:	Number of Employees:		List Owners and Partners:
Accounts Payable Contact Name and Telephone:	Anticipated Monthly Purchases:			
Bank Name:		Employer Identification Number:		
Street Address:		Type of Bank Account <input type="checkbox"/> Checking <input type="checkbox"/> Savings <input type="checkbox"/> Loan <input type="checkbox"/> Other _____		
City, State, Zip:		Bank Officer Reference:	Bank Telephone:	
Credit Reference 1:		Business Telephone:	Is Your Company Certified? <input type="checkbox"/> ABC <input type="checkbox"/> BOC <input type="checkbox"/> Not Certified	
Street Address:		Fax #	Certified Personnel 1:	
City, State, Zip:		Email	Certification Number:	
Credit Reference 2:		Business Telephone:	Certified Personnel 2:	
Street Address:		Fax #	Certification Number:	
City, State, Zip:		Email	Certified Personnel 3:	
Credit Reference 3:		Business Telephone:	Certification Number:	
Street Address:		Fax #	Do You Need a Current Catalog? <input type="checkbox"/> Yes <input type="checkbox"/> No	
City, State, Zip:		Email	Approval: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Professional Association:			Credit Line:	
Signature of Applicant:			Date:	
Please Print Name:				

Terms of Sale and Policies

How to Order

Use Fillauer catalog number and item description on all orders. Include desired mode of shipment on all orders, domestic and international. Phone customer service at 1-800-251-6398 or fax your order to 1-423-629-7936

New Accounts

Orders will be shipped C.O.D. until credit has been established. Open accounts will be established only after receipt of a completed credit application. Contact Customer Service for a credit application. 1-800-251-6398

Methods of Payment

- CIA - Cash in Advance - which include:
- CC - Credit Card
- EFT - Electronic Funds Transfer*
- WT - Wire Transfers*
- COD - Cash on Delivery

* Additional methods for international Customers:

Open Domestic and International Accounts:

Once a completed and signed credit application has been received and approved, the account will be open with terms of NET 30. If we are unable to approve a credit application then the account will remain on COD or CC until an open account is approved. International customers will need to furnish a Confirmed Irrevocable Letter of Credit

Prices

All prices quoted F.O.B. Chattanooga, Tennessee, USA. Prices are subject to change without notice. United Parcel Service, FedEx and bus shipments will be sent prepaid and freight will be added to the invoice. Motor freight shipments will be sent prepaid and the freight charges will be billed on a

separate invoice.

Service Charges

Past due amounts are subject to a 1.5% per month service charge, with an effective annual rate of 18%. Government regulations require that service charges be applied to each and every account in a like manner.

Past Due Accounts

We reserve the right to suspend shipments if any portion of an account becomes past due unless satisfactory arrangements have been made with the Credit Department.

Returns, Adjustments, Credits

Credit will not be issued for custom items made to specification or non-stock items out over 30 days unless Fillauer, LLC, shipped in error or there is defect in materials or workmanship. Inspect all goods immediately upon receipt for damage or errors in shipping. Call Customer Service within three business days in the event of errors or damage.

Prior approval and a return authorization number must be obtained from the Customer Service Department on goods returned for credit. Credit for returned merchandise is subject to inspection and a minimum 15% restocking charge for merchandise in resalable condition. Goods returned without prior approval are subject to an additional 10% charge. No credit shall be issued for goods more than one year old. Returns must be accompanied by a copy or date of original invoice. Return authorization number must appear on shipping label or invoice.

Individual Personal Guarantee Please complete and return with Credit Application

I, _____, Name _____,
 residing at _____, Address _____,
 for and in consideration of your extending credit at my request to _____, Name of Company _____
 (hereinafter referred to as the "Company"), of which I am _____, Title _____

hereby personally guarantee to you, Fillauer LLC, the payment at Chattanooga in the state of Tenn., of any obligation of the Company and I hereby agree to bind myself to pay you on demand any sum which may become due to you by the Company whenever the Company shall fail to pay the same. It is understood that this guarantee shall be a continuing and irrevocable guarantee and indemnity for such indebtedness of the Company. I do hereby waive notice of default, nonpayment and notice thereof and consent to any modification or renewal of the credit agreement hereby guaranteed.

Signature _____ Date _____

Before the undersigned Notary Public in and for the State and County aforesaid, personally appeared the within named bargainer with whom I am personally acquainted (or proved to me on the basis of satisfactory evidence) and that he executed the foregoing instrument for the purposes therein contained, by signing his/her name.

WITNESS my hand and seal at office, on this the _____ day of _____, 20_____
 _____ Notary Public

My Commission Expires: _____